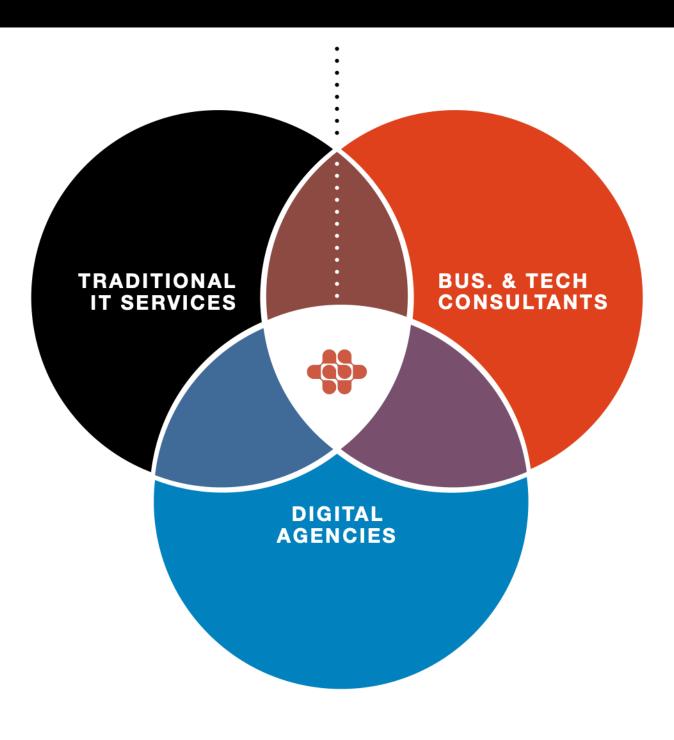




ENGINEERING ENTERPRISE AGILE AUTOMATION

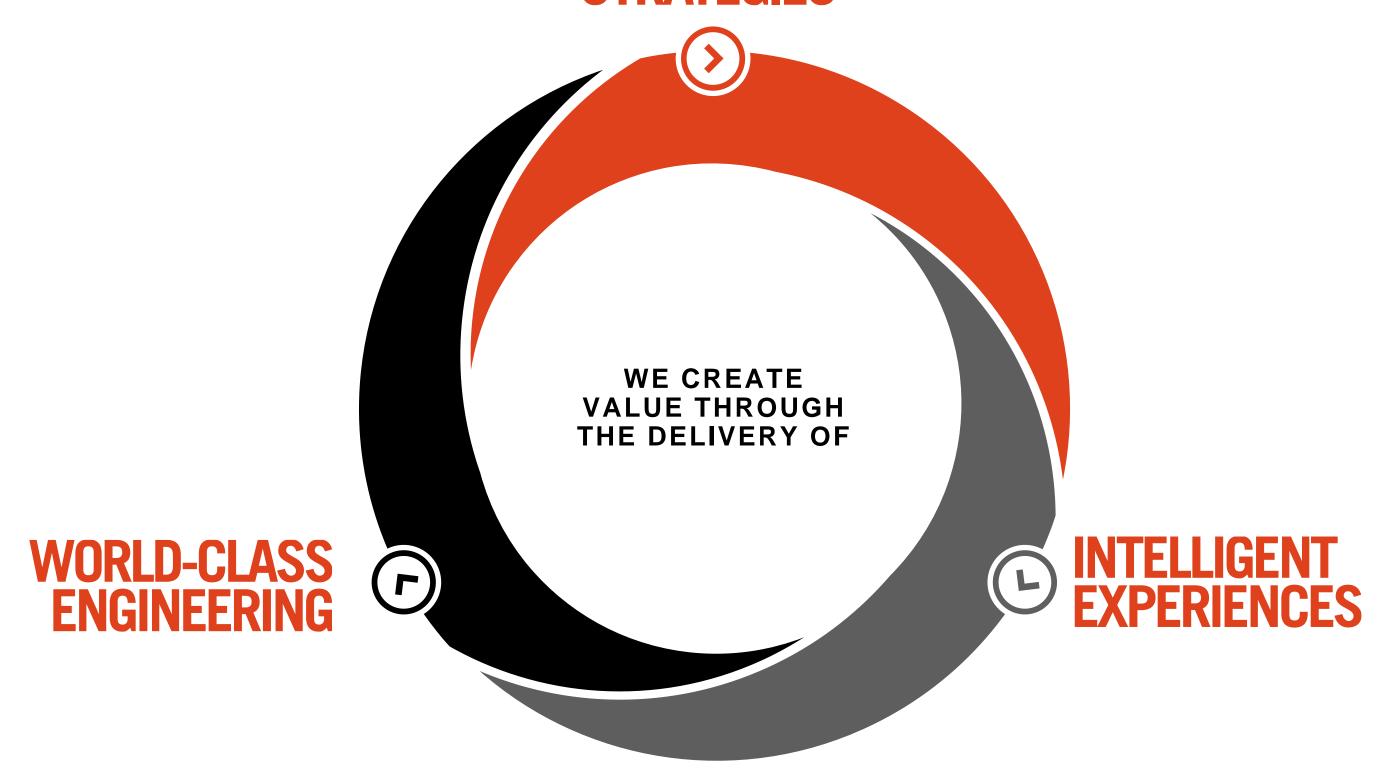
# WE ARE A PURE PLAY NEXT-GEN TECHNOLOGY COMPANY

NEXT-GEN TECH STRATEGY USER EXPERIENCE



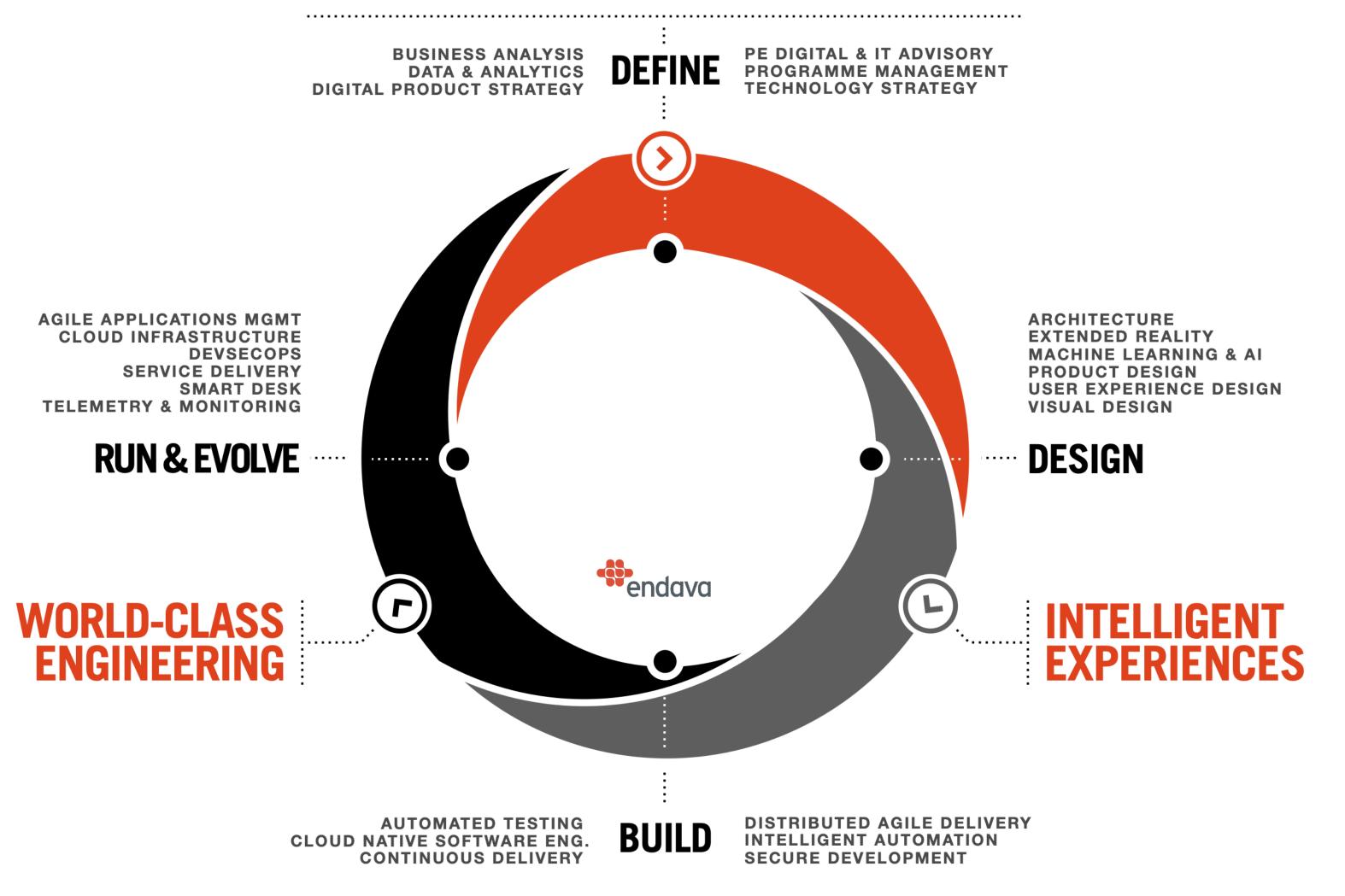


# PRODUCT & TECHNOLOGY STRATEGIES





## **PRODUCT & TECHNOLOGY STRATEGIES**





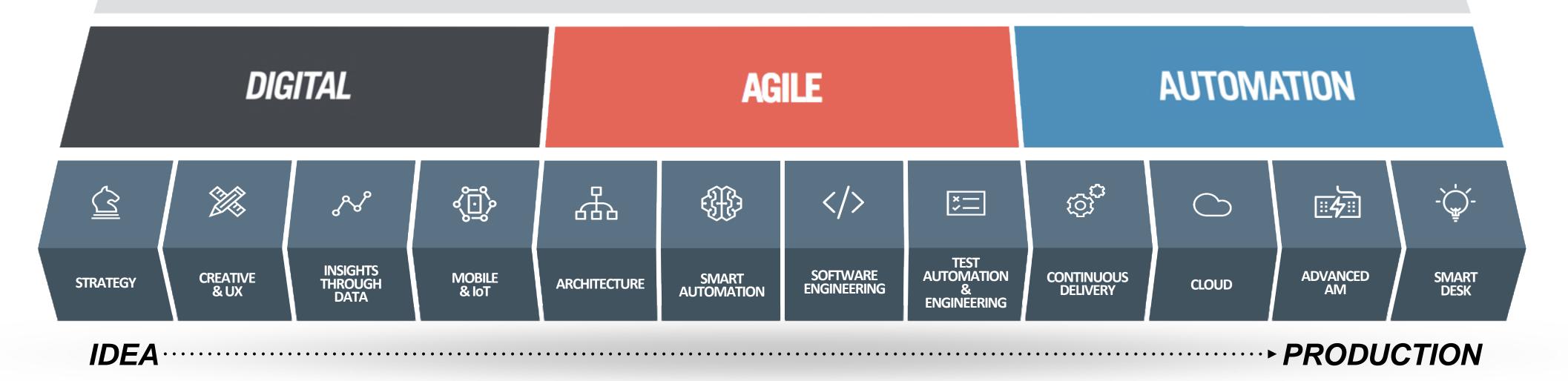
## **SERVICES AND PROPOSITIONS**

Supporting clients from idea to production, helping them become:



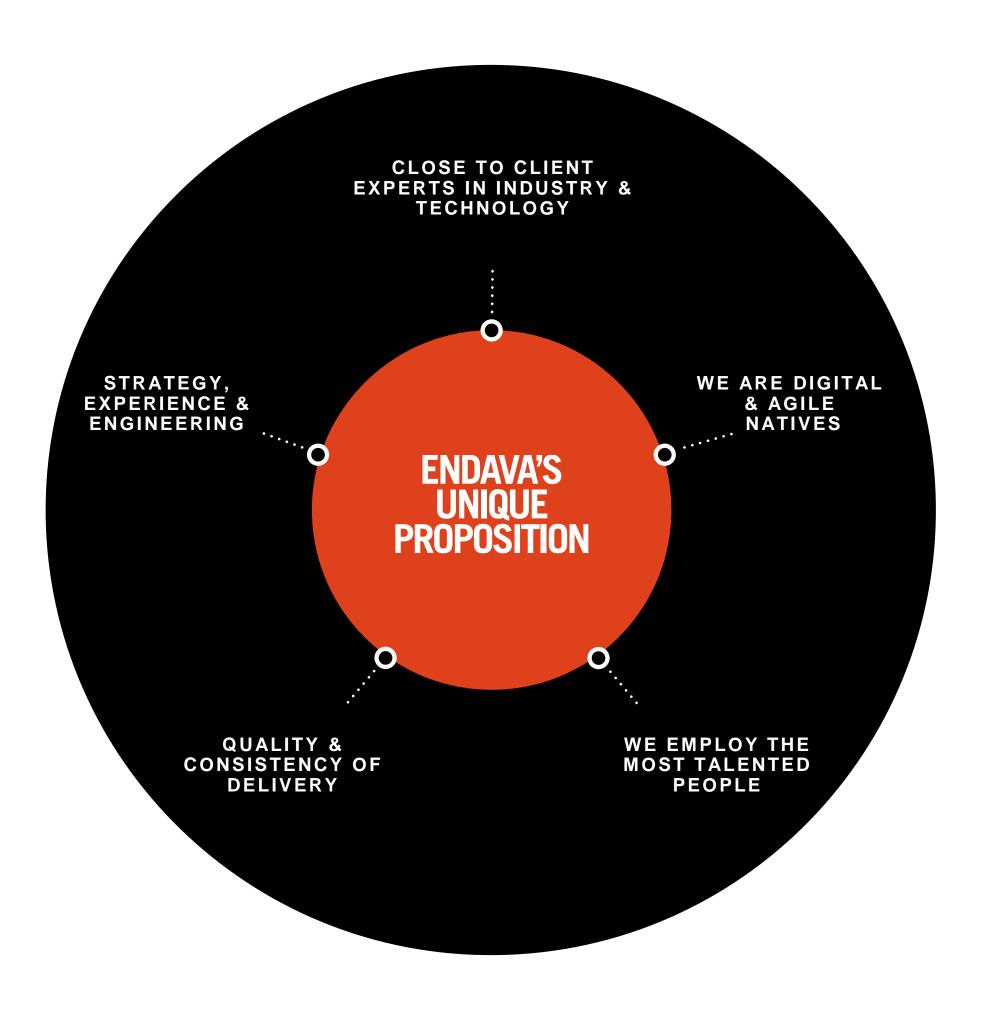






# Why Endava

When combined, these create Endava's unique proposition in the market





NEARSHORE CULTURE, DELIVERY, & CENTRES

LONG-TERM CLIENT RELATIONSHIPS

FOCUSED ON OUTCOMES

ONE TEAM APPROACH



# **Endava Differentiators**

WE TELL THE TRUTH, NOT JUST WHAT OUR CLIENTS WANT TO HEAR

THE IP BELONGS TO OUR CLIENTS

DO WITH, NOT DO TO

BOY SCOUT RULE



GLOBAL EMPLOYEES

AS OF DEC 31, 2020

#### • NEARSHORE DELIVERY

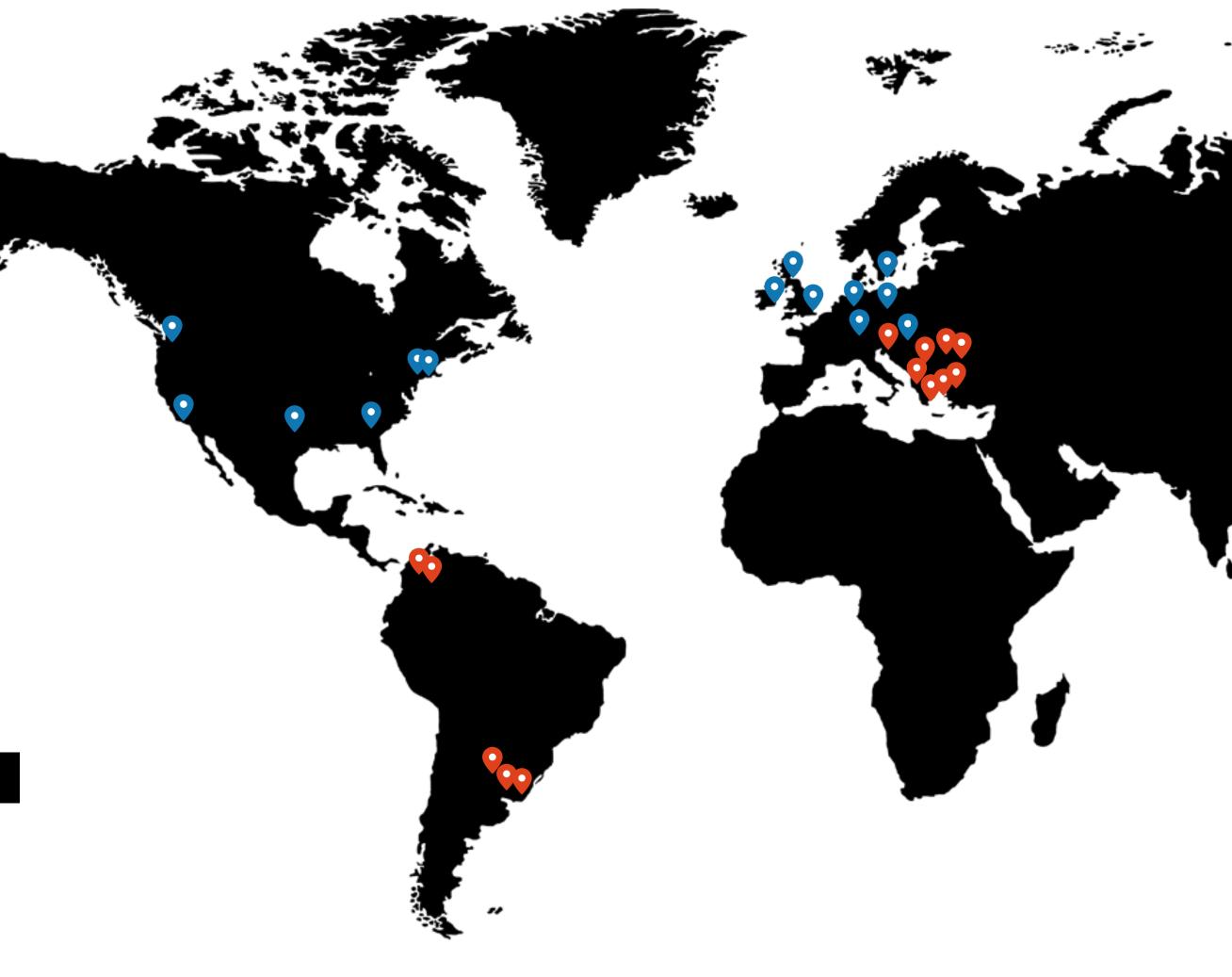
European Union: Romania, Bulgaria and Slovenia

Central European: North Macedonia, Moldova, Serbia, Bosnia & Herzegovina

Latin America: Argentina, Colombia, Uruguay, and Venezuela **Q** CLOSE TO CLIENT

Australia Austria Denmark Germany Ireland Netherlands United Kingdom
United States

42 OFFICES // 39 CITIES // 19 COUNTRIES





#### • NEARSHORE DELIVERY

European Union: Romania, Bulgaria and Slovenia

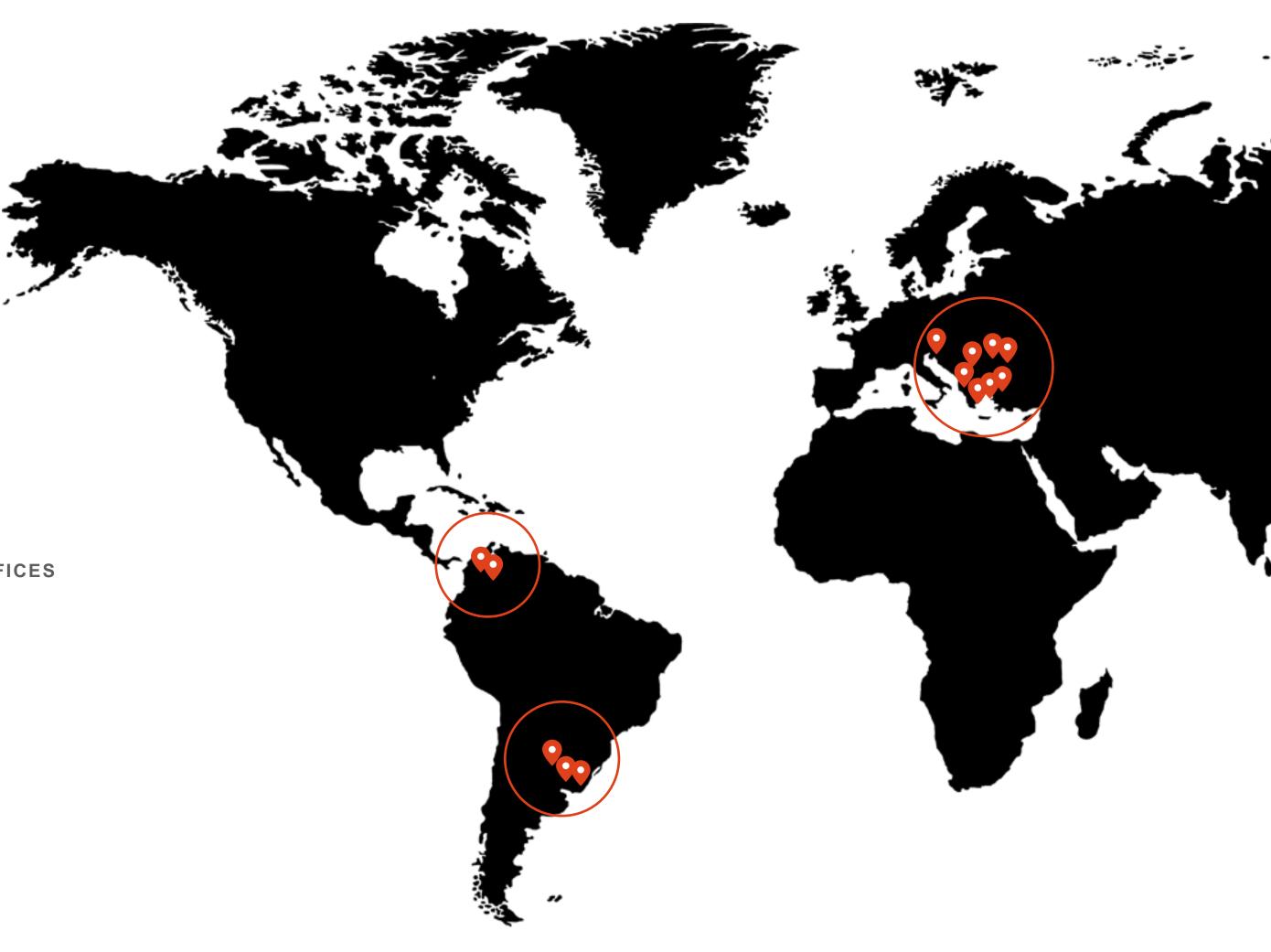
Central European: North Macedonia, Moldova, Serbia, Bosnia & Herzegovina

#### Latin America:

Argentina, Colombia, Uruguay, and Venezuela

#### WORLD CLASS ENGINEERING @ OUR OFFICES

- Nearshore
  Top talent
  Challenge culture
  Excellent IT skills, an agile mindset
  Focused on innovation
  Timezone proximity



# **Our Delivery Model**

Our distributed agile, multi-disciplinary teams provide a combination of Product & Technology Strategies, Intelligent Experiences, and World Class Engineering to help our clients become more engaging, responsive, and efficient.

**GREAT CAPABILITY ALL OVER OUR** 

HIGHLY ITERATIVE TO ACCELERATE

**CLOSE TO CLIENT AND DELIVERY** 

A PROVEN ENTERPRISE DISTRIBUTED DELIVERY MODEL

PRODUCT DEVELOPMENT

**OFFICES** 

RUN & EVOLVE .....

**DEFINE** 

CLOSE TO CLIENT

**STRATEGY** 

**EXPERIENCE** 

**ENGINEERIING** 

**NEARSHORE DELIVERY UNIT** 

**BUILD** 

94% OF OUR WORK IS

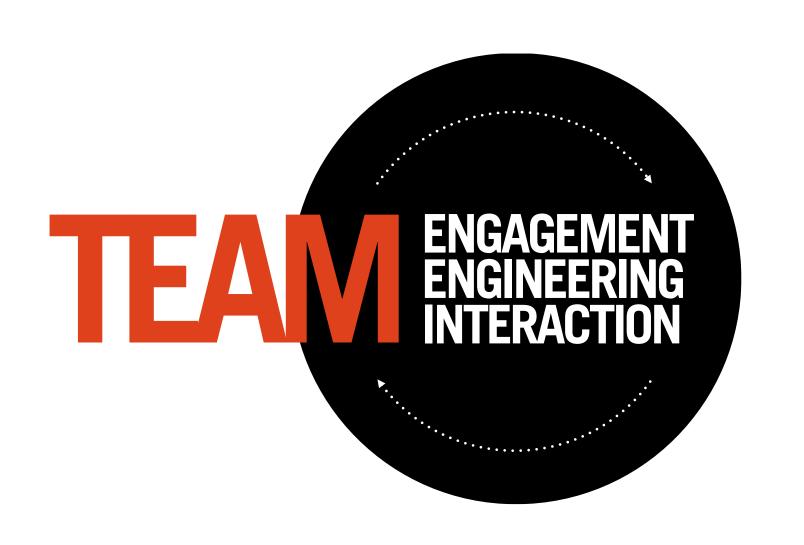
**DESIGN** 

UNITS

**USING TESTED METHODOLOGIES** (TEAM, TEAS) TO DELIVER AT SCALE

DELIVERED FROM OUR DELIVERY

**FOCUS ON QUALITY AND CONTINUOUS DELIVERY** 



# The Endava Adaptive Model

A methodology which ensures the highest quality delivery across all projects and all Endava locations.

#### THE ENGAGEMENT MODEL

Approaches, techniques, and tools we use to build solutions

#### THE ENGINEERING PRACTICES

How we work with customers to deliver software & products

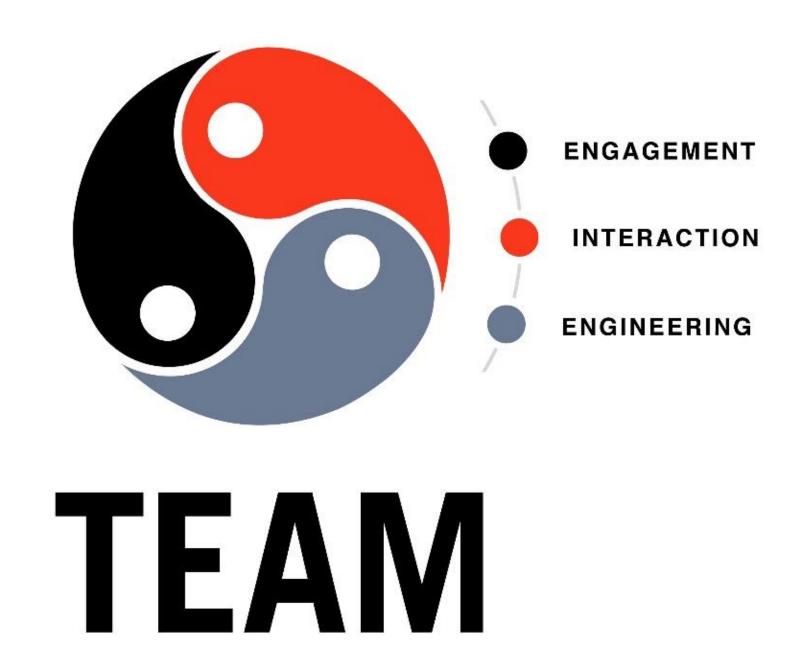
#### THE INTERACTION MODEL

TEAS - how we deliver products in an agile lifecycle



# The Endava Adaptive Model

TEAM focuses our ability to deliver successfully to our clients by building partnerships and long-term relationships, by:



A unified delivery model across the organisation

Clarity from the start: processes, team composition & roles, tools

Focus on business relevance and customer value through engagement & collaboration

Adapting industry best practice to meet the client needs and support the deliverables

Increased commercial awareness: team shared responsibility for the promises made

Communicate, communicate



**PAYMENTS** 

**BANKING** 

INVESTMENT MANAGEMENT

**INSURANCE** 

**CAPITAL MARKETS** 

**FINTECH** 

PRIVATE EQUITY



# We Are a Global Technology Company

We work with some of the world's leading companies in:

**TECHNOLOGY** 

**TELECOMMUNICATIONS** 

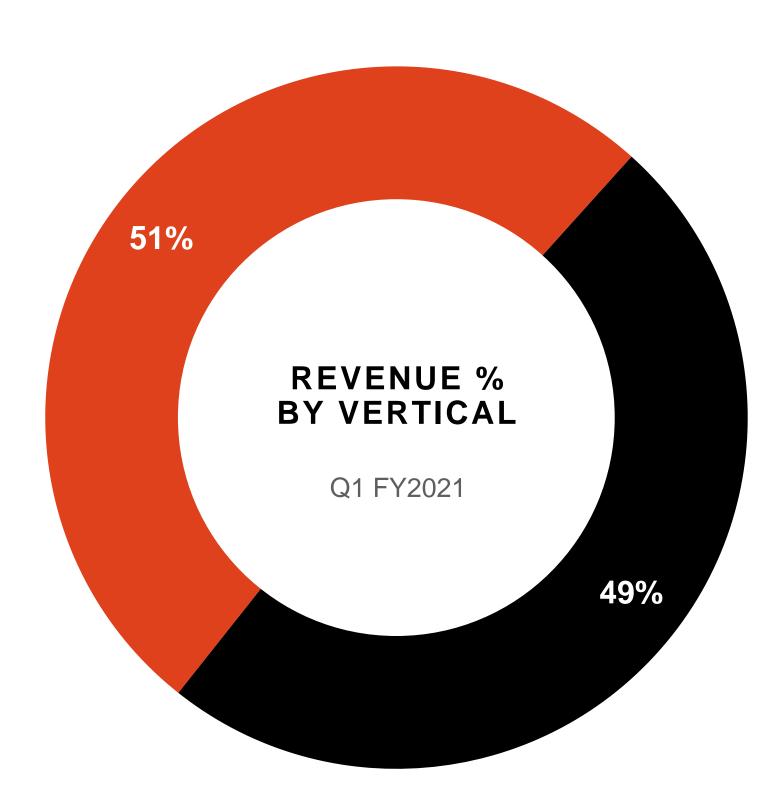
**MEDIA** 

**RETAIL** 

**HEALTHCARE** 

**MOBILITY** 

**CONSUMER GOODS** 



- PAYMENTS AND FINANCIAL SERVICES
- TECHNOLOGY, MEDIA, HEALTHCARE, TELECOMMUNICATIONS, RETAIL & CPG



DAVA
USTED
JULY 27, 2018



We focus on helping people succeed.

The people who work for us, the people who engage with us, and the people who use the systems and applications we design, build, and operate."

John Cotterell
Chief Executive, Endava



# Open.

We are confident in our abilities, our approach, and our people so we have nothing to hide from our customers.

## Thoughtful.

We care deeply about the success of our people, our customers, and their organizations, and the countries in which we operate.

# Adaptable.

We deliver in complex, changing environments.

## Smart.

We employ clever people blending experience and talent to deliver smarter solutions for our customers.

### Trusted.

Our relationships are built on trust and a marriage of equals.

# Key Facts & Figures

as of December 31, 2020

2000

Year founded.
Now a public technology company.

21.9%

Revenue increase compared to the prior year.

7,464

People. We are an aspirational brand for IT professionals.

42

Locations across North America, Europe, and Latin America.

37%

Revenue percentage represented by Endava's top 10 clients.

£351

Millions of GBP in revenue for fiscal year 2020.



What our Clients Say

October 2019 - October 2020 survey

91%
SAY THEY ARE HAPPY
WITH OUR SERVICE

SAY WE ARE MORE
INNOVATIVE THAN OTHER
PROVIDERS

87%
SAY WE PROVIDE BETTER QUALITY THAN OUR COMPETITORS

88%
SAY THEY WOULD RECOMMEND US



# Recent awards & recognition



#### 2020 Best of the Global Outsourcing 100

Endava is mentioned in the Best of the Global Outsourcing 100®, a celebratory list of the best companies in the last 10 years presented by IAOP - international association of outsourcing professionals.



# Endava ranked in the top three service desks in the world thanks to 5-star certification by SDI

Following the SDI surveillance audit end December 2019, the Endava service desk teams have achieved 5-star Service Desk Certification, after having maintained the 4-stars standard for two consecutive years and passing the additional 5-star criteria.



#### 2020 Outsourcing project of the year in Romania

We won "Software Outsourcing Project of the Year" for the Merchant Acquiring Platform built with Pollinate, which is reinventing merchant acquiring for Banks and Small and Medium Enterprises.



# Endava wins "brand of the year" award in Romania in 2020

Announced at the 6<sup>th</sup> edition of the Romanian Business Services Forum & Awards, the "Brand of the Year" award was granted based on 100% online voting, leaving the public with a little under a month to vote for their favourite brand.



